**CUSTOMER CHURN ANALYSIS**

**Project Insights Report**

**DATA ATTRIBUTES:**

1. Satisfaction level: Employee satisfaction level
2. Last evaluation: Last evaluation
3. Number project: Number of projects
4. Average monthly hours: Average monthly hours
5. Time spend company: Time spent at the company
6. Work accident: Whether they have had a work accident
7. Promotion last 5years: Whether they have had a promotion in the last 5 years
8. Department: Department
9. Salary: Salary
10. Left: Whether the employee has left

**INSIGHTS:**

**For Categorical Variables:**

1. Employee churn rate of an organization is 16.6%.
2. 85% employees are having good work life balance.
3. Most of the employees are from sales, technical and followed by support.
4. Around 50% of employees are having low salary.

**For Numerical Variables:**

1. 20% of employees are leaving from low salary group followed by medium salary group.
2. Most of employees are leaving from hr, technical and support.